

1. “Section 3 Cost Proposal Consisting of: Hardware and software required for implementation”
 - a. Clarification requested on what is meant by “Hardware” required for implementation. **Most of the systems that are on the market are cloud based, but there are a few who are run off of a local enterprise server which is backed up to a cloud based system. We did not want to exclude those proposals.**

2. “Legacy Data: Price quote shall include transfer of all legacy data from existing ESO (Firehouse) system which has been in use since 2008”
 - a. Clarification requested on what data fields are expected to imported from ESO into Elite? **Attached is a document with the FH Database Table Layout. The tables and fields that we would ask to be transferred are unredacted.**

3. “Optional Modules o Licensing, Permitting, and Invoicing”
 - a. Further clarification needed on the intentions of licensing, Permitting, and Invoicing - **The department issues operating permits for uses and occupancies – Food Trucks, Assembly Occupancy, Fire Protection Systems etc. We would like to maintain the permits in a database and be able to issue an invoice for the issued permit.**

4. Do you utilize or require use of NFPA code sets? **We do not issue violations based on NFPA code sets. We use the NYS Fire Prevention and Building Code sets (Fire Code and Property Maintenance Code). We issue violations based on those codes.** If so, which code sets are you requiring?